



National Finance Center Customer Notification

Date of Notification: September 9, 2010

Subject: Precise V8.1.1 Upgrade

Database/Customer(s) Affected: EmpowHR

Dear Customer:

The EmpowHR production environment will have a Maintenance Window on Saturday, September 11, 2010, from 9:00 a.m. until 5:00 p.m. EDT, to apply the Precise V8.8.1 patches to all monitored servers.

This upgrade is required to resolve a pending issue with the Smart Link reporting feature. In order to install the Precise V8.8.1 upgrade on the Web Servers, Weblogic Peoplesoft services will be stopped. Minimal interruptions are expected since the patch upgrade will be applied to the Web Servers one at a time.

If you have any questions regarding this notification, please contact NFC's EmpowHR Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

DRA/M4-10-015

"Tip of the Week"

Most ABCO bills created in 2010 with unpaid balances as of December 31, 2010, will impact an employee's 2010 W-2. Employees should pay their bills in full before December 31, 2010, to avoid potential increases in federal and/or state taxes. Payments received after December 31, 2010, will NOT be eligible for a Corrected W-2.